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August 5th 2015

Dear Tim,

I am writing this letter to thank Portobello for their outstanding work on the Vacuum and Water Cooling tower project. Your expertise and attention to detail were tremendously valuable on the project.

You joined the project at a very busy and critical time. You were able to quickly understand the objectives and priorities and make positive, quality contributions to the design and configuration processes. The quality of your work was recognized and appreciated by other functional team members, the owner, and technical staff alike.

Special mention should be given to Tim and Hal at the design stage, but also Guy, Hal and their team at time of installation couldn't have been more helpful. Their commitment over the weekend installation of the Cooling Tower ensured the site was back up and running like clockwork on the Monday morning, for which we are highly grateful.

Again, I would like to express my sincere thanks for your contributions to our successful implementation of this project. I look forward to the opportunity to work together again.

Sincerely,

A handwritten signature in black ink, appearing to read "Tony Smith", written over a horizontal line.

Tony Smith
Works Manager
Kepston Ltd

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